

Citizens Advice South Somerset Cost of Living Crisis Local Office Response

Help Through Hardship This Winter

Internal CASS Briefing to Staff and Volunteers

In recognition of the increased pressures on families and individuals in our community we have developed a time-limited service for the South Somerset Area.

This temporary service will run from November to the end of March 2023.

Evening access to advice: Fahim and Rachel joined our team to help us through this period of increased demand for advice. They will offer evening phone or face to face appointments for clients in urgent need of follow-on advice starting from 9th November.

Tuesday: 5 – 7.30pm Supervised by Kim
Wednesday 5 – 7.30pm Supervised by Angela
Thursday 5 – 7.30pm Supervised by Simon

Increased presence in local communities: We are hoping that we will receive some additional funding from South Somerset District Council in order to open up temporary community access points in:

- Martock
- Somerton
- Langport
- Bruton/Castle Cary

If the funding is not forthcoming we will consider the local needs and find a way to extend our presence in priority areas.

We will launch our Money Worries campaign at the beginning of January 23 aiming to reach out and support those experiencing financial distress.

Kim will be making arrangements for both these programmes and we will update further at the Away Day.

#MoneyWorries

You are not alone and help is at hand

Stop
Are you about to pay a bill with a credit card that charges interest?

Look
Check out our Citizens Advice money and welfare support advice web pages

Listen
To all your options from someone you can trust who is an expert

Each year our money caseworkers help 100s of people manage their bills. Our specialist money advisers will ensure you find the best way forward.

citizensadvice Somerset.org.uk