



## Emergency local help

If you are in crisis, for example at risk of hunger, loss of electric, gas or heating, way to store or cook food etc. there may be additional help available.

Citizens Advice can undertake a full assessment of your situation and try to provide advice and support to prevent a future emergency. We may be able to help you with a Help Through Winter voucher depending on your need.

Contact Citizens Advice Somerset via our [online email advice form](#) or by calling **0808 278 7842** to explore what other support might be available for you.

Our advice team are available:

- Monday to Friday 10am to 4pm
- Thursday 10am to 7.30pm

## Help with food

Across Somerset each area has access to food provision. How much help is available will depend on where you live. Talk to us about the help available.

## Other help

If you're struggling to pay your rent or council tax, you may get some extra help through a **Discretionary Housing Payment** or **Exceptional Hardship Payments (Council Tax)**. Anyone getting council tax support, housing benefit or the housing element of Universal Credit, can ask for this. There is no guarantee you will receive it but details of how to apply can be found on Somerset council's website.

Other Schemes such as Wessex Water help with bills schemes can be explored.

Some areas in Somerset have alternative sources of charitable help that may be able to assist with different needs. Our advisers will explore your situation and any options that may be available to you.

