



Finding immigration advice

Factsheet

Intro

If you need immigration advice you can get free help in a number of ways:

The Refugee and Migrant Centre is regulated by the Immigration Advice Authority. They provide free immigration advice and representation to migrants, EEA nationals and their family members, refugees and asylum-seekers. Telephone: 0800 066 3444 or email: euss@rmcentre.org.uk

You might be eligible for free legal help - this is called 'legal aid'. You can get legal aid if you're on a low income and you're: experiencing domestic abuse, a victim of trafficking, or applying for asylum. You can **check if you're eligible online**.

And of course, Citizens Advice is always free.

Before you get specialist immigration advice

Use the Immigration Advice Authority (IAA) Adviser Finder to [find a registered adviser near you](#). Check if you have to pay for it and what the fees are.

If you decide to work with the specialist, make sure:

- they confirm their advice in writing
- they keep you updated on your case at least every 3 months
- you have copies of any original documents you give them

Beware of scammers

It is illegal for an unregulated adviser to provide you with immigration advice or services. Do not seek advice from organisations or individuals who are not registered by the Immigration Advice Authority (IAA). The **IAA register** allows you to verify that a particular adviser or organisation is registered.

Top Tip

If you're a keyworker with sponsorship/visa issues, see our **displaced worker factsheet**.

Get more help

 citizensadvice.org.uk/immigration

 citizensadvice.somerset.org.uk/keyworkeradvice

 01935 847683